

Journey Church Ventura

Journey Cafe Crew Member

Position Type: Volunteer | Supervisor: Aisle Host Director

JOB OVERVIEW

The Cafe Crew provides a warm, welcoming environment inside the Lobby and outside on the patio for all guests. Greeting each person warmly and offering a delicious cup of coffee. It's not about the coffee - it's about the connection!

RESPONSIBILITIES & DUTIES

- Arrive on time and attend the Prayer Huddle.
- Connect with your Crew Leader after checking in. They will assign you to a particular area and communicate any details specific to the weekend.
- Greet each guest enthusiastically as though you were expecting them. Show them you are glad they are here.
- Maintain cleanliness at all times. Wiping up spills and picking up trash.
- Replenish creamer, sugars, etc., as needed.
- Provide a warm welcome with a smile and friendly greeting for everyone.
- Watch coffee levels in the shuttles and either make a new pot or ask for help if level is low.
- Be knowledgeable about things happening at Journey and know who/where to take guests to if they have questions you can't answer or need assistance of any kind.
- Commit to at least 1 week of serving each month, 2 is preferable so that you get to know people and recognize guests.

SKILLS & QUALIFICATIONS

- Friendly and welcoming personality.
- Has attended the church for 1 month or more.
- Cleared background check